

**LAPORAN MASA TINDAKAN ADUAN KEROSAKAN KOLEJ KEDIAMAN
UNIVERSITI PUTRA MALAYSIA
SUKU KETIGA (Q3) JULAI HINGGA SEPTEMBER TAHUN 2019**

*Response Time Report for Minor Damage Complaint
Second Quarter (Q3) of 2019 (July – September)*

| NAMA KOLEJ <i>College Name</i> | ADUAN <i>Reports</i> | | |
|---|---|--|-------------------------------|
| | KURANG 18 JAM <i>less than 18 hours</i> | LEBIH 18 JAM <i>more than 18 hours</i> | JUMLAH <i>Total</i> |
| KOLEJ TUN DR ISMAIL | 182 | 0 | 182 |
| KOLEJ CANSELOR | 146 | 0 | 146 |
| KOLEJ SULTAN ALAEDDIN SULEIMAN SHAH | 91 | 0 | 91 |
| KOLEJ PENDETA ZABA | 54 | 0 | 54 |
| KOLEJ SEPULUH | 224 | 0 | 224 |
| KOLEJ DUA BELAS | 83 | 92 | 175 |
| KOLEJ TIGA BELAS | 151 | 0 | 151 |
| KOLEJ EMPAT BELAS | 137 | 176 | 313 |
| KOLEJ TUJUH BELAS | 91 | 0 | 91 |
| KOLEJ SRI RAJANG | 105 | 0 | 105 |
| JUMLAH KESELURUHAN <i>Total Overall</i> | 1264 (82.4%) | 268 (17.6%) | 1532 |